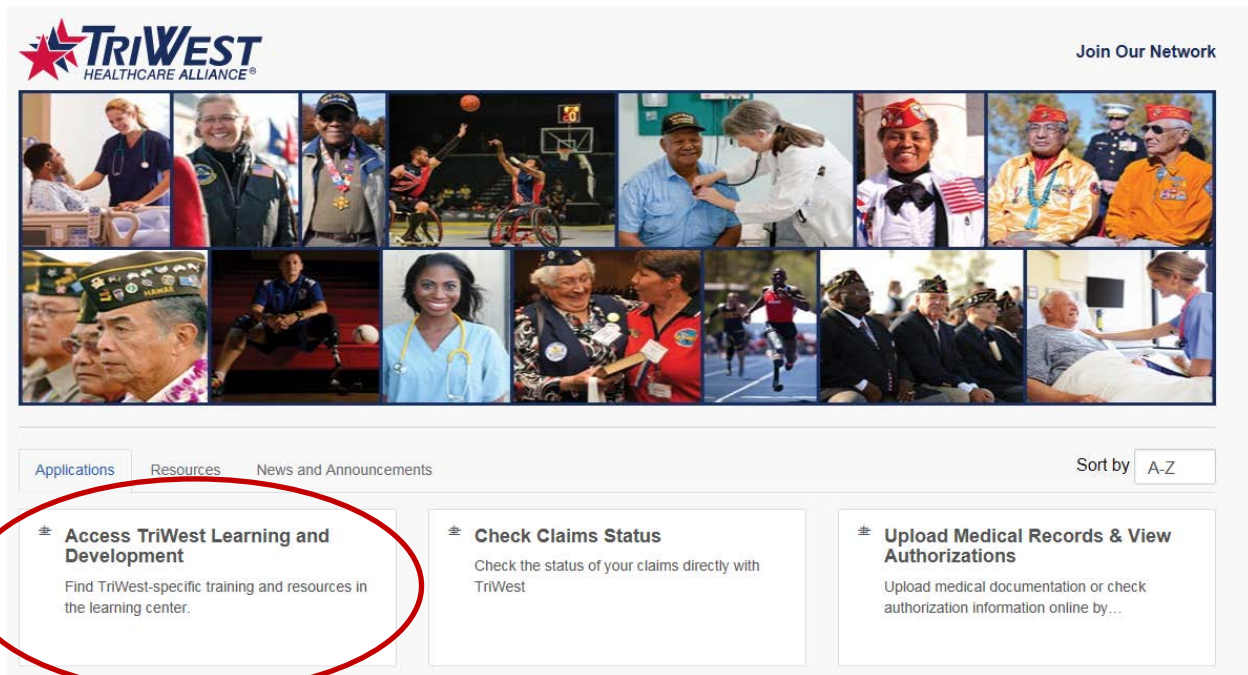


# Webinars and E-Learning

Our providers can access education tailored to meet the Department of Veterans Affairs (VA) Community Care programs' processes for their region. You can find these materials in **TriWest's Learning and Development** tab within TriWest's Payer Space.



***PLEASE NOTE: All education, both on-demand e-learning and webinars, are managed through the Availity® Learning Management System.***

## ***Steps to registering for training:***

- 1. Visit Availity at [www.availity.com](http://www.availity.com) and login**
- 2. Navigate to the TriWest Payer Space**
- 3. Click on the “TriWest Learning Center” application**
- 4. Register for live webinars and on-demand modules**

**Overview: Department of VA Community Care Programs**

Date	Time (noted in Arizona Time)	Date	Time (noted in Arizona Time)
4/3/19	8:00 a.m.	5/29/19	9:00 a.m.
4/5/19	8:00 a.m.	6/3/19	9:00 a.m.
4/8/19	9:00 a.m.	6/5/19	9:00 a.m.
4/11/19	9:00 a.m.	6/11/19	9:00 a.m.
4/15/19	10:00 a.m.	6/13/19	9:00 a.m.
4/17/19	10:00 a.m.	6/17/19	9:00 a.m.
4/23/19	9:00 a.m.	6/19/19	9:00 a.m.
4/25/19	9:00 a.m.	6/25/19	9:00 a.m.
4/29/19	9:00 a.m.	6/27/19	9:00 a.m.
5/1/19	9:00 a.m.		
5/7/19	9:00 a.m.		
5/9/19	9:00 a.m.		
5/13/19	9:00 a.m.		
5/15/19	9:00 a.m.		
5/22/19	9:00 a.m.		
5/24/19	9:00 a.m.		

**Appointing & Authorization Pathways**

Date	Time (noted in Arizona Time)	Date	Time (noted in Arizona Time)
4/4/19	1:00 p.m.	5/13/19	1:00 p.m.
4/9/19	1:00 p.m.	5/15/19	1:00 p.m.
4/12/19	1:00 p.m.	5/20/19	1:00 p.m.
4/15/19	1:00 p.m.	5/22/19	1:00 p.m.
4/17/19	1:00 p.m.	6/4/19	1:00 p.m.
4/24/19	1:00 p.m.	6/6/19	1:00 p.m.
5/2/19	1:00 p.m.	6/12/19	1:00 p.m.
5/8/19	1:00 p.m.	6/18/19	1:00 p.m.
5/10/19	1:00 p.m.	6/26/19	1:00 p.m.

**Medication & DME Process for VA Community Care Programs**

Date	Time (noted in Arizona Time)	Date	Time (noted in Arizona Time)
4/8/19	1:00 p.m.	5/29/19	10:00 a.m.
4/11/19	1:00 p.m.	6/3/19	10:00 a.m.
4/16/19	1:00 p.m.	6/6/19	9:00 a.m.
4/23/19	1:00 p.m.	6/11/19	1:00 p.m.
4/29/19	1:00 p.m.	6/13/19	1:00 p.m.
5/1/19	1:00 p.m.	6/17/19	1:00 p.m.
5/7/19	1:00 p.m.	6/27/19	1:00 p.m.
5/16/19	1:00 p.m.		
5/20/19	10:00 a.m.		

**Home Health Care Processes**

Date	Time (noted in Arizona Time)	Date	Time (noted in Arizona Time)
4/3/19	10:00 a.m.	5/30/19	10:00 a.m.
4/10/19	9:00 a.m.	6/4/19	9:00 a.m.
4/24/19	9:00 a.m.	6/10/19	9:00 a.m.
5/2/19	9:00 a.m.	6/20/19	9:00 a.m.
5/14/19	9:00 a.m.	6/26/19	9:00 a.m.

**Behavioral Health Processes**

Date	Time (noted in Arizona Time)
4/9/19	10:00 a.m.-11:00 a.m.
4/24/19	10:00 a.m.-11:00 a.m.
5/8/19	9:00 a.m.-10:00 a.m.
5/23/19	9:00 a.m.-10:00 a.m.
6/5/19	8:00 a.m.-9:00 a.m.
6/18/19	10:00 a.m.-11:00 a.m.
6/25/19	12:00 p.m.-1:00 p.m.

## TriWest Network Portal Training & Education

Date	Time (noted in Arizona Time)	Date	Time (noted in Arizona Time)
4/4/19	9:00 a.m.	5/16/19	9:00 a.m.
4/8/19	11:00 a.m.	5/21/19	9:00 a.m.
4/11/19	11:00 a.m.	5/30/19	9:00 a.m.
4/16/19	9:00 a.m.	6/6/19	8:00 a.m.
4/18/19	9:00 a.m.	6/10/19	10:00 a.m.
4/22/19	9:00 a.m.	6/13/19	8:00 a.m.
5/2/19	10:00 a.m.	6/18/19	9:00 a.m.
5/6/19	9:00 a.m.	6/20/19	1:00 p.m.
5/10/19	9:00 a.m.	6/24/19	9:00 a.m.
5/14/19	10:00 a.m.	6/26/19	10:00 a.m.

## Billing Processes for TriWest

Date	Time (noted in Arizona Time)	Date	Time (noted in Arizona Time)
4/3/19	9:00 a.m.	5/13/19	10:00 a.m.
4/5/19	9:00 a.m.	5/15/19	10:00 a.m.
4/8/19	10:00 a.m.	5/22/19	10:00 a.m.
4/11/19	10:00 a.m.	5/24/19	10:00 a.m.
4/15/19	11:00 a.m.	5/29/19	1:00 p.m.
4/17/19	11:00 a.m.	6/3/19	1:00 p.m.
4/23/19	10:00 a.m.	6/5/19	1:00 p.m.
4/25/19	10:00 a.m.	6/11/19	10:00 a.m.
4/29/19	10:00 a.m.	6/13/19	10:00 a.m.
5/1/19	10:00 a.m.	6/17/19	10:00 a.m.
5/7/19	10:00 a.m.	6/19/19	10:00 a.m.
5/9/19	10:00 a.m.	6/26/19	12:00 p.m.

## Medical Documentation

Date	Time (noted in Arizona Time)	Date	Time (noted in Arizona Time)
4/3/19	1:00 p.m.	5/14/19	1:00 p.m.
4/10/19	1:00 p.m.	5/21/19	1:00 p.m.
4/18/19	1:00 p.m.	5/23/19	1:00 p.m.
4/22/19	1:00 p.m.	5/30/19	1:00 p.m.
4/25/19	1:00 p.m.	6/4/19	10:00 a.m.
4/30/19	1:00 p.m.	6/12/19	10:00 a.m.
5/6/19	1:00 p.m.	6/20/19	10:00 a.m.
5/9/19	1:00 p.m.	6/25/19	10:00 a.m.
		6/27/19	10:00 a.m.

## VA Program Changes

Date	Time (noted in Arizona Time)
6/7/19	9:00 a.m.
6/10/19	11:00 a.m.
6/19/19	1:00 p.m.
6/21/19	10:00 a.m.
6/24/19	10:00 a.m.
6/28/19	11:00 a.m.

## Urgent Care Clinic

Date	Time (noted in Arizona Time)
5/30/19	11:00 a.m.
6/7/19	11:00 a.m.
6/11/19	11:00 a.m.
6/20/19	11:00 a.m.
6/28/19	9:00 a.m.