

TriWest Provider Directory Updated

The TriWest Provider Directory on www.triwest.com/provider has been updated to allow the user the ability to search by and filter search results on Provider Areas of Interest (AOI) for behavioral health (BH) providers. AOIs are self-reported categories of practice focus that assist beneficiaries in making targeted decisions in selecting their BH provider.

Approximately 7,100 BH providers have shared their AOIs with TriWest. AOIs will only display if a BH provider and corresponding Specialty category (e.g., Psychiatry) are selected (See Figure 1) and an AOI has been self-reported by the provider. The AOIs will display as an optional search criteria.

Figure 1 - AOI Optional Search

Users will have the ability to execute an optional search by BH AOI when a correlating BH Specialty is selected as part of the required search criteria. There are approximately 85 different AOIs. Once a search is executed with an optional AOI filter applied, results will be limited to all required and optional search criteria.

A secondary component of this project is the new display of two fields that indicate whether a provider accepts Department of Veterans Affairs (DVA) and Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) patients. These fields, along with AOIs, will display as part of the current provider details page (See Figure 2).

Users will have the ability to click into individual provider details. From the details page, users will be able to see three new fields/indicators – Areas of Interest, Accepting DVA Patients, and Accepting CHAMPVA Patients. The AOI field will contain the full description, e.g., Behavior Modification (See Figure 3). A hover-over box will display when a user clicks on the AOI description; that box will contain a detailed description of the AOI. The DVA and CHAMPVA fields will have similar hover-over boxes available that provide a generic description of both programs (See Figures 4 and 5).



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Directory (cont.)

Figure 2 - AOI, CHAMPVA, DVA display on details page

Provider Directory Detailed Results

Search by Location | Search by Name | Search by Group Name | Search by Facility | Search by Specialty | Search by Island

The information presented in this Provider Directory is subject to change. Before choosing your provider, please call to confirm the address and the availability of new-patient appointments.

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Directory last updated: 9/16/2009

Adams, John; MD

John Adams dba John Adams MD
PC
222 Praire Vale Dr.
Desert Rock, CA
Phone: (111) 555-8888
Fax: (111) 000-1111
PCM: No
Practice Limitations: Geriatric, Adult
Accepting New Patients: No
[Get Driving Directions](#)

Specialty(s): Psychiatry

Other Language(s) Spoken:

Board Certification(s): None

Gender: M

Accepting CHAMPVA Patients: Yes

Accepting DVA Patients: Yes

Areas of Interest: [Anger Management](#), [Dissociative Disorder](#), [Police personnel](#), [Sexual Harassment](#), [Crisis Diversionary Services](#), [Forensic/Sex Offenders](#), [Rape Issues](#), [Sexual abuse/violence](#), [Compulsive Gambling](#), [Cognitive Behavioral Therapy](#), [Play therapy](#), [Pervasive Development Disorders](#), [Family Therapy](#), [Electro-Convulsive Therapy](#), [Womens Issues](#), [Sexual Dysfunction](#), [Substance Abuse](#), [Disability Evaluation](#), [Eating Disorders](#), [ADD/ADHD](#), [Active Duty Only](#), [Crisis Intervention Services](#), [Nursing Home Visits](#), [Divorce](#), [Weapons Clearance](#), [Conduct/Disruptive Disorders](#), [Applied Behavior Analysis](#), [Dialectical Behavioral Therapy](#)

CHAMPVA/DVA Indicators

Areas of Interest Display List

Figure 3 – AOI description box

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Adams, John; MD

John Adams dba John Adams MD
222 Praire Vale Dr.
Desert Rock, CA
Phone: (111) 555-8888
Fax: (111) 000-1111
PCM: No
Practice Limitations: Adult
Accepting New Patients: No
[Get Driving Directions](#)

Specialty(s): Psychology

Other Language(s) Spoken:

Board Certification(s): American Board of Professional Psychology.
Status: Certified

Gender: M

Accepting CHAMPVA Patients: No

Accepting DVA Patients: No

Areas of Interest: [Adoption Issues](#), [Anger Management](#), [Applied Behavior Analysis](#), [Chronic Mental Illness](#), [Compulsive Gambling](#), [Crisis Diversionary Services](#), [Intervention Services](#), [Depressive Disorder](#), [Electro-Convulsive Therapy](#), [Family Therapy](#), [Pain Management](#), [Personality Disorder](#), [Pen Disorders](#), [Post Partum](#), [Substance Abuse](#)

Depressive Disorder

A provider who treats patients with a mental disorder characterized by an all-encompassing low mood accompanied by low self-esteem, and loss of interest or pleasure in normally enjoyable activities.



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Directory (cont.)

Figure 4 - DVA hover-over Box

Provider Directory Detailed Results **TRIWEST.COM**

[Search by Location](#) |
 [Search by Name](#) |
 [Search by Group Name](#) |
 [Search by Facility](#) |
 [Search by Specialty](#) |
 [Search by Island](#) |
 [Home](#) |
 [Help](#)

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Directory last updated: 9/16/2009 VIEW PDF PRINT

Adams, John; MD Is there a problem with this information? Suggest a Change

| | |
|---|---|
| <p>John Adams dba John Adams MD 1010101 E. Overpass Desert Sunrise, CA 88990 Phone: (111) 555-5555 Fax: (111) 010-0101 PCM: No Practice Limitations: Accepting New Patients: No Get Driving Directions</p> | <p>Specialty(s): Psychology</p> <p>Other Language(s) Spoken:</p> <p>Board Certification(s): None</p> <p>Gender: M</p> <p>Accepting CHAMPVA Patients: Yes</p> <p>Accepting DVA Patients: Yes</p> |
|---|---|

What Does DVA Mean? close X

Identifies TRICARE network providers who accept requests from the Department of Veterans Affairs (DVA) to provide care to veterans.

Areas of Interest: [Addiction](#), [Substance Abuse](#), [Pastoral Counseling](#), [Sexual Harassment](#), [Sexual Identity Issues](#), [ADD/ADHD](#), [Forensic/Sex Offenders](#), [Crisis Behavioral Therapy](#), [Penicillin Development](#), [Applied Behavior Analysis](#), [Disability Evaluation](#), [Behavioral Therapy](#), [Crisis Diversionary Services](#), [Autism](#), [Schizophrenic Disorders](#), [Post Partum](#), [Active Duty Only](#)

Figure 5 - CHAMPVA hover-over box

Provider Directory Detailed Results **TRIWEST.COM**

[Search by Location](#) |
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|---|--|

What Does CHAMPVA Mean? close X

Identifies TRICARE network providers who accept Civilian Health and Medical Program of the Veterans Administration (CHAMPVA) patients to serve as a participating provider and accept assignment with the VA.

Areas of Interest: [Addiction](#), [Substance Abuse](#), [Pastoral Counseling](#), [Sexual Harassment](#), [Sexual Identity Issues](#), [ADD/ADHD](#), [Forensic/Sex Offenders](#), [Crisis Behavioral Therapy](#), [Penicillin Development](#), [Applied Behavior Analysis](#), [Disability Evaluation](#), [Behavioral Therapy](#), [Crisis Diversionary Services](#), [Autism](#), [Schizophrenic Disorders](#), [Post Partum](#), [Active Duty Only](#)



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Directory (cont.)

Providers should check the online TriWest Provider Directory to ensure the information is accurate. If your information needs to be updated, or if you wish to submit your AOI so that it will display in the online Provider Directory, please contact your [local network representative](#) to submit your information.



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