

# Change in Missouri Contracting Responsibilities

TriWest Healthcare Alliance (TriWest) is the managed care support contractor for the Department of Defense (DoD) for the 21-state TRICARE West Region, which includes the state of Missouri.

We are pleased to inform you that TriWest has entered into a partnership agreement with Preferred Health Professionals, LLC (PHP), whereby certain administrative aspects of the TRICARE program will be administered by local representatives of PHP. These functions include provider contracting, credentialing and provider education.

Both TriWest and PHP are confident this transition will continue that legacy of service and support we have strived to provide for the past 11 years to the provider community in Missouri. Through this collaboration, TriWest will continue to be responsible for claims payments, as well as referral and authorization processing. PHP has employed your former TriWest representative, Terry Deal, in Springfield and is recruiting for an open position at Fort Leonard Wood.

Network providers may contact Terry for contract inquiries, educational support, or for assistance with other inquiries/concerns. Non-network providers may contact Terry if they wish to become a network provider:

Telephone: (866) 455-6147  
E-mail: [terry.deal@phpkc.com](mailto:terry.deal@phpkc.com)  
Mail: TRICARE Provider Services  
P. O. Box 419169  
Kansas City, MO 64141

Non-network providers in Missouri should contact their TRICARE representative, E.J. Boos, for assistance with educational support and assistance with inquiries/concerns.

Telephone: (515) 278-6102, ext. 53612  
E-mail: [eboos@trivest.com](mailto:eboos@trivest.com)  
Fax: (866) 607-8648

Thank you for your continued service to the men and women of the Armed Forces and their families.



TriWest Healthcare Alliance provides access to quality health care for 2.7 million members of America's military family in the 21-state TRICARE West Region.